



Operational Status Reports & Departmental Updates

For the Week Ending June 2nd, 2023.

General Administration:

Deputy Town Manager, Megan Zammuto attended a lunch event at a Habitat for Humanity build located at 367 Commonwealth Avenue on May 19th. Coastal Windows & Exteriors installed a free GAF Roof and James Hardie siding for the project. Habitat for Humanity is currently reviewing qualified applicants and anticipates a closing date this fall.



A group of town staffers comprised of the Deputy Town Manager, Director of Sustainability, Economic Vitality Manager, Town Planner, and Risk and Compliance Programs Manager attended a legislative breakfast convened by the Metropolitan Area Planning Council (MAPC) Legislative meeting in Maynard. This annual event brings together 13 communities northwest of Boston working collaboratively on issues of regional concern. Missing from photo is Elizabeth Hughes, Town Planner.

Attendees were informed of three recent MAPC reports/resources:

- Stormwater Flooding
- Rental Assistance for Families in Transition
- Lack of Industrial Zoning

Attendees also received legislative updates on various matters including PFAs, stormwater management, zoom hybrid meetings, and electrification, from Representative Simon Cataldo, Representative Carmin Gentile, Representative Kate Hogan, and Representative Dan Sena.



Town staff has been monitoring the “debt ceiling” crisis on Capitol Hill to track its impact on Concord. Initially these discussions included a forfeiture (and return to the federal government) of unobligated ARPA funds. Concord has an unspent APRA balance of about \$4.375 Million. The Treasury Department, the Office of Management and Budget, and the Congressional Budget Office have confirmed that “since

the Treasury Department has already sent all state and local fiscal recovery funds to local governments, those funds are already considered obligated for federal budgeting purposes.”

Mimi Graney, Economic Vitality Manager, will be holding a virtual listening session for businesses on Thursday, June 8 at 11 am to share their thoughts on parking needs in these areas.

Economic Vitality and Tourism:

- Revenue from sales was \$4700 (May 2022 was \$3800, and 2021 was \$2035)
- Website traffic grew 35% year over year with nearly 5k active users on May 31, 2023

- We ran 23 daily tours, 7 private tours and 12 specialty tours (African American, Women of Concord and Indigenous)

Over the Holiday weekend, the Visitor Center experienced both a staffing and a sewage emergency. Both were successfully handled by staff and Facilities.

Our Concord Academy Student volunteer Natalie will be with us for the month of June, helping us with social media and planning how to encourage younger visitors to come to Concord.

Police Department:

Activity Log:

- Log items: 644
- Traffic enforcement: 57
- Motor vehicle stops: 46
- Motor vehicle crashes and/or paper exchanges: 12
- Arrests: 1

Community:

Lieutenant Tim Landers completed The New England Public Safety Leadership Academy held at Nichols College.

Sergeant Luke Rennie and Detective Cara Paladino took part in the annual “Run to Remember” in Boston. This event pays tribute to fallen first responders.

The department’s Honor Guard took part in Kenny Dunn Square and Monument Square Memorial Day events, honoring the country’s military who have made the ultimate sacrifice.

Officer Sylvia Toumayan retired from the Department after 27 years of service. A gathering was held to recognize her and thank her for her service to the community and department.

Fire Department:

Calls for Service:

The department responded to 85 calls for service during the period. Mutual aid was provided 7 times and received 4 times. CFD Diver,

Training:

Crews have been training over the past couple of weeks on technical rescue scenarios including a person trapped or stuck in a manhole, or other underground place. Using a tripod, crews will descend into the space to render care and remove the victim. Thanks to CMLP for the use of their facilities for our crews.

Board of Health:

<u>Campylobacteriosis</u>	<u>DISEASE STATUS CONFIRMED</u>	<u>1</u>
<u>Hepatitis C</u>	<u>DISEASE STATUS CONFIRMED</u>	<u>1</u>
<u>Influenza</u>	<u>DISEASE STATUS CONFIRMED</u>	<u>1</u>

This week in the Health Division we worked on pool and summer camp inspections. The Town Beach was permitted as well at the semi-private beaches at Annursnac and Dover Street Association.

Council on Aging:

The annual Mother’s Day Sale between the COA and Concord Carousel Preschool was smooth and sweet. The students have an opportunity to pick out something special for mom with a \$1 supplied by dad and nudged by Carousel director, Anita Hill. The COA volunteers select delightful items and serve as hand holding guides, assisting in important decision making and eventually wrapping up a nice gift for mom. The special sale is always a meaningful, fun inter-generational event.

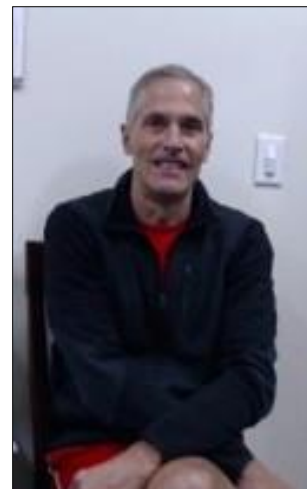
Did you know that The Council on Aging Social Services and Outreach team, which consists of a Social Services Supervisor, two Outreach Workers, and a Geriatric Health Nurse, has served 565 seniors during this fiscal year thus far? They assist with all aspects of health, wellbeing, and aging. This includes caregiving for loved ones with various illnesses, transportation assistance, assistance accessing homecare and other support services, financial assistance (relating to food or housing insecurity, fuel and utility help, and accessing local charity funds), medical advocacy and support (wellness lectures, weekly blood pressure clinic, support and advocacy with medical appointments and medical providers), housing assistance (discussing options for assisted living vs aging in place and help with low and moderate income housing options and applications), and emotional support provided by the Outreach team and through a series of emotional health and wellbeing support groups. Any questions or needs? Contact us at 978-318-3020



Recreation:

- The next recreation commission meeting will be on 6/7/23 at 7:00P at the Beede Center. Upcoming Recreation Events: 6/3/23 [Stow Street Block Party](#) @Hunt (rain or shine)

May’s employee of the month is Jim Lyon, a lifeguard at the Beede Center and White Pond. Jim has been a part of the Concord Recreation team for just over a year and a half and during that time, he has shown a tremendous level of dedication to his job as a lifeguard and to Beede. He is a proactive employee who does not wait to be asked before providing help. When he notices something needs to be done, he is eager to step in and get it done. Jim is not afraid of hard work and can be found doing the responsibilities around the pool deck that most people shy away from. He can be relied on to pick up shifts when needed and will be joining us at White Pond Beach this summer as a waterfront lifeguard. His quiet and confident demeanor is appreciated by all those who work with him, and he is praised by the pool users daily for how diligent and hard-working he is.



Training and DEIB/ Inclusion Initiatives:

- The Concord Recreation summer employee team is participating in CPR/First Aid/AED training this week.
- 9 Recreation employees participated in the Mental Health First Aid training offered by Meadows Public Health Collaborative.
18 employees were certified in the American Red Cross's Waterfront Lifeguard Training on 5/25.

Program Updates:

- White Pond Beach opened on Memorial Day weekend with 196 membership in attendance. Our waterfront team of 33 lifeguards will monitor the beach on weekends only from now until June 19. We will then operate 7 days a week beginning on June 20-August 20, 10A-7P. Day passes are available at the beach for \$5/pp.
- Summer basketball clinics start June 4 with about 30 players.
- Concord Recreation's Camp Three Rivers has 1815 campers enrolled for the 9-week program. These numbers mimic enrollment pre-pandemic. 45 staff have been hired to support these campers.
- Applications are still open. As we increase staff, more children will be able to join us from the waitlist. We do expect some movement on the waitlist in the next three weeks.
- The second annual Kite Fest took place at Rideout Park on May 6. Dozens of families were in attendance to fly kits and watch professional kite flyers show off their skills.
- The Annual Community Yard Sale took place on May 13th with 23 household tables of second-hand items.
- The Beede Center's pools remain closed while we investigate the cause of long-lasting combined chlorine in the water.
- The Beede Center will be running free yoga in the park on Saturdays in July to celebrate National Parks and Recreation Month. Classes are being sponsored by local Concord businesses including JuJu Clothing, Compass Realty, Edward Feather Photography and Elaine Freitas Photography. Details on classes will be advertised in the coming weeks on www.concordrec.com. No registration is required.
- The Recreation Department is incredibly grateful to have received three grants from the Concord Carlisle Community Chest:
 - \$12,000 to support financial assistance in the SY23 childcare service programs.
 - \$1,514 to run one, free lifeguard training class.
 - \$4,029 to purchase fitness equipment that will allow our team to run fitness classes to the parks and other alternative locations.
- The Recreation Facilities Strategic Plan work continues to move forward. The Weston and Sampson team will be at the Stow Street Block Party on 6/3 to share information on the project status and will begin to collect feedback on future assets and recreation site opportunities from those that attend.



Department of Public Works:

In celebration of National Public Works Week, the CPW hosted a luncheon for each of their divisions, Water & Sewer, Engineering, Highway, Park & Tree, and the Cemetery. The Town Manager, Deputy Town Manager, and an HR Administrative Analyst were also present.



Public Works Week. for each of their Engineering, Highway, Cemetery. The Town Manager and an HR were also present.



2023 Lead & Copper Rule Sampling Program: In accordance with the U.S. Environmental Protection Agency's (EPA's) Lead and Copper Rule (LCR), Concord Public Works tests for lead and copper on a three-year schedule. The last round of lead and copper sampling was performed in the summer of 2020. The current round of sampling commenced on June 1, 2023, and will be completed prior to the end of September 2023. Residents and schools/early education care facilities to be included in this sampling program have been contacted directly.

Level 1 - Lawn Water Use Restrictions: On May 30th, The Public Works Commission declared a level 1 – mandatory outdoor lawn watering restriction – limiting lawn water to 1-day per week. This declaration was required as seasonal demands began to rise while supply remains limited due to ongoing infrastructure improvements being conducted on the Nagog Pond water supply intake pipe. In May 2023, the Public Works Commission revised Concord's Seasonal Water Demand Management Plan by adding drought level "indices" to align with regional drought criteria that will be regularly updated by the State's Secretary of Energy and Environmental Affairs. While local restrictions cannot be less restrictive than the State's plan, they can be more restrictive based on local water supply issues - such as the operational issues noted above.

Storm Water Management - CPW Engineering has prepared a request for qualifications (RFQ) from consultants for engineering services to evaluate the need and develop a plan for a storm water utility for the town. Many Massachusetts communities have implemented a utility that apply fees to parcels based on impervious cover. These fees provide the resources necessary to address the growing needs in storm water management, flooding, drainage infrastructure and regulatory compliance. The RFQ will be advertised in the coming weeks to select a consultant to start work soon after. It is anticipated that an article to authorize the storm water utility will be on the agenda of the 2024 Town Meeting.

Concord Police Officer Sylvia Toumayan Profile



By Eileen Blanchette

Officer Toumayan's first job was in Security at Digital Equipment Corporation. Her second job was with the Concord Police Department, where she began as a Dispatcher 27 years ago. When asked what Concord was like 27 years ago, she instantly replied "Like Mayberry."

Her main hope as she leaves the department is that she made a difference to those she has helped over the years. She said that she always tried to create trust in all of her interactions. She was proud that a nurse from Emerson Hospital had recently thanked her for making the nurse feel "comfortable and safe."

"I want to recognize Office Toumayan's contributions to policing at a time when there weren't very many women in the field," said Town Manager Kerry Lafleur. "She's been a trailblazer and set a path for the many women who have joined the Concord Police Department since."

Officer Toumayan said that one of the highlights of her career was establishing the first K-9 unit in Concord 15 years ago and serving as the K-9 Officer. She considered it an honor. She had to raise money to establish the unit and secured a grant for \$7,000, the cost of a police dog. She said that she talked to her dog in three languages: English, German and Armenian.

She is also proud of the fact that she was a 22-year member of NEMLEC (The Northeastern Massachusetts Law Enforcement Council, a consortium of police departments in Middlesex and Essex Counties, and two County Sheriff's Departments). As such, she assisted with the Boston Marathon bombing investigation and crowd control at all sporting events. She concluded by saying that she believes that their brand-new leader, Chief Mulcahy, is already having an enormously positive impact on the department.

"We wish to thank Officer Toumayan for her over 27 years of service and dedication to the community and the department, as a Public Safety dispatcher and Police Officer," said Police Chief Tom Mulcahy, "We wish her a happy, healthy, and long retirement!"

