



Town of Concord

Weekly Operations Report

2025 Volume 6/March 14th, 2025

Concord250

Bench Project

Fifteen benches were installed over the weekend as part of the 250th commemoration. The benches were made possible through a grant from the Massachusetts Office of Travel and Tourism via the Destination Capital Grant. Despite the dreary weather on Monday, the benches were already in use. This amenity will remain in town to benefit residents and visitors for years to come.



Appreciation goes to the private property owners who welcomed a bench; Middlesex Bank, Wright Tavern/First Parish, Concord Provisions and Concord New London Style Pizza, and the Concord Free Public Library. Also contributing to the project were Concord Public Works, Concord Visitor Center, Division of Natural Resources, and the Historic Districts Commission. A special thanks go to Mike Sprague for the installation, and Mimi Graney, Economic Vitality Manager for managing the project.

Municipal Utilities

Broadband Updates

Updates from February 2025 can be found at this link:

<https://concordma.gov/DocumentCenter/View/54130/2025-03-12-Broadband-updates>

Light Plant Updates

Updates from February and March 2025 can be found at this link:

<https://concordma.gov/DocumentCenter/View/54129/2025-03-12-CMLP-Updates>

Emergency Communications Center

Public Safety

Concord Public Safety Communications answered approximately 386 emergency 9-1-1 calls, processed 2,851 inbound and outbound routine calls, and made 2,056 CAD (computer-aided dispatch) entries, documenting public safety interactions and calls for service during the month of February. From March 1, 2025 to date, Public Safety Communications has processed 186 emergency 9-1-1 calls, processed 1,413 inbound and outbound routine calls, and made 1,017 CAD entries. As always, a big thank you to Concord's Public Safety Dispatchers who answer, process, and dispatch these calls.

Lead Dispatcher Rich Landers and Dispatcher Ryan Farrell attended the Massachusetts Communications Supervisors Association's annual training event, which focused on resiliency, ethics, and teamwork in emergency communications centers. Dispatcher Brandon Burns participated in the Northeastern Massachusetts Law Enforcement Council (NEMLEC's) Incident Management Team training. One of the responsibilities of this team is to provide tactical communications to area law enforcement agencies, including Concord Police Department.

Emergency Communications Center Manager Stephen Johnson was the closing keynote speaker for the Association of Public Safety Communications Officials (APCO) Western Regional Conference in Portland, Oregon during the first week of March. In addition to his closing keynote, "Maintaining True North When Things Go South," a moving talk about professional and personal perseverance during difficult times, he delivered a breakout session entitled "How to Lead High Impact Teams." The APCO Western Region serves public safety communications professionals from California, Oregon, Washington, Idaho, Nevada, Utah, Montana, Arizona, New Mexico, Colorado, Wyoming, Alaska, Hawaii, Guam, and American Samoa.

Recreation

Spring registration opened for programming

The following are available to register for now: Youth/Adult tennis, before-school sports, after-school programs, adult basketball/volleyball/pickleball. Also, the Recreation department will be adding another tennis instructor to help expand the program.

Summer Camp Leadership

Sam, Mardi, Joe, and Meggi are heading to the ACA conference on March 27th-29th while other leaders are heading to the MRPA conference next week. Summer Camp hirings are in full swing, and we are almost fully staffed. In other fun news, the new camp newsletter, *Campfire Chronicle*, debuts this week!

New Hire

Molly Magnette has started as the new Hunt Recreation Center Customer Support Specialist and will work the front desk from 7:30 am - 4:00 pm Monday-Friday.

Concord Free Public Library

February Updates

Updates from February 2025 can be found at this link:
<https://concordlibrary.org/learn/about-us/directors-report>

Council on Aging

New logo

The COA'S new logo design won a second place **GOLD MEDAL** in My Senior Center's (MSC) country wide network. MSC is a management and





Annual Spaghetti Lunch

The Lions Club of Concord has supported senior residents for years. The Annual Spaghetti Lunch on Saturday brings in nearly 100 people for pasta, salad, breads, dessert, and conversation.



Lounge250 Valentine Party

Love still hung in the air despite The Concord Rotary's rescheduling of a Lounge250 Valentine Party due to bad weather. Dozens of senior residents arrived for mocktails, sweets, and the live sounds of 60s & 70s music. The Concord Rotary is hosting three Lounge250 events for seniors within the Town's special 250th year.

