



CONCORD PUBLIC WORKS WATER AND SEWER DIVISION

SPRING WATER MAIN FLUSHING BEGINS MARCH 16TH, 2026

Concord Public Works will perform seasonal water main flushing activities starting the week of March 16th, 2026, from 9am-3pm, subject to water availability. Routine flushing is required to maintain and improve water quality throughout the distribution system. Most importantly, it allows sediment built up in the water mains, especially dead ends, and low flow areas, to work its way out of the system. This reduces the potential for discoloration and sediment in the customers' homes.

If flushing or flow testing activities occur within your neighborhood, you should refrain from using unnecessary water during these times. This will reduce your chance of inadvertently drawing sediment into your service line. The following recommendations are provided to help minimize any associated inconvenience.

1. Collect drinking water from your tap before we conduct flushing activities in your neighborhood. It is recommended not to ingest (drink, cook, or prepare baby formula with) water if it is discolored, but it is safe for activities such as bathing and dishwashing.
2. If we have completed our flushing exercise and you notice sediment in your service, run a cold water tap without the aeration screen for five-to-ten minutes. This should remove residual sediment from inside your service.
3. If you note discoloration within your hot water system exclusively, you may need to purge your hot water tank. Sediment accumulates inside these tanks over time. Refer to your owner's manual for the manufacturer's maintenance requirements. CPW recommends doing this once a year, or according to manufacturers' specifications to prevent build-up. This will also help save energy and prolong the life of your tank. Generic directions for flushing gas and electric water heaters are available on our website www.concordma.gov/water.
4. If discoloration persists, contact the CPW Water and Sewer Division (978-318-3250) for further assistance.
5. If you have an irrigation system, CPW recommends that it be shut off during flushing/flow testing activities. This will help avoid bringing any suspended sediment into irrigation lines, which could potentially lead to problems like leaks or clogs.

The flushing schedule, listed below, identifies general areas and times targeted for flushing, **not each individual street**. A map highlighting areas to be flushed is available on our website www.concordma.gov/flushing. Please note that water quality disturbances caused when flushing are not always limited to these specific areas. You may also experience lower water pressure during flushing activities, which should return to normal once these activities are complete.

Week 1

March 16th-17th

ORNAC, Williams Rd., Mattison Dr., Old Pickard Rd., Deer Grass Ln., Blueberry Ln., Old Marlboro Rd., Hunters Ridge Rd., Deacon Haynes Rd., Caterina Hts., Bartons Way

March 17th-18th

Old Pickard Rd., Deer Grass Ln., Blueberry Ln., Old Marlboro Rd., Hunters Ridge Rd., Deacon Haynes Rd., Caterina Hts., Bartons Way, Sudbury Rd., Heaths Bridge Rd., Oxbow Rd., Holdenwood Rd., The Valley Rd., Seven Star Ln.

March 18th-19th

Sudbury Rd., Heaths Bridge Rd., Oxbow Rd., Holdenwood Rd., The Valley Rd., Seven Star Ln.

March 19th-20th

Dover St, Plainfield Rd., Powder Mill Rd., Paul Revere Rd., Nut Meadow Crossing, Indian Pipe Ln., Stone Root Ln., Belknap St., Southfield Rd., Riverdale Rd., Pilgrim Rd., Southfield Cir., Potter St., Arena Ter.

Week 2

March 23rd-25th

Belknap St., Southfield Rd., Riverdale Rd., Pilgrim Rd., Southfield Cir., Potter St., Arena Ter., Laurel St., Middle St., Academy Ln., Thoreau St., Hubbard St., Stow St., Everett St. Sudbury Rd., Willow St., Union St., Bristers Hill Rd., Walden St.

March 24th-26th

Laurel St., Middle St., Academy Ln., Thoreau St., Hubbard St., Stow St., Everett St. Sudbury Rd., Willow St., Union St., Bristers Hill Rd., Walden St.

Concord Public Works appreciates your patience during these required flushing activities. If you have any questions or concerns about the information provided, please call the Water and Sewer Division at (978) 318-3250.